

Americans with Disabilities Act (ADA) Transition Plan

2016



City of Jacksonville
320 Church Avenue, SE
Jacksonville, AL 36265
(256) 782-3840
www.jacksonville-al.org



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Section 1 – Introduction

- A) To prohibit discrimination on the basis of disability, the Federal government enacted the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 (ADA). Title II of the ADA pertains to state and local governments and requires that persons with disabilities be provided with an equal opportunity to benefit from government programs, services and activities.
- B) Title II of the ADA further identifies specific steps that state and local governments must follow to comply with the ADA. These include:
- 1) Prepare a **Self-Evaluation** of programs, services and activities that may not be accessible to persons with disabilities;
 - 2) Develop a **Transition Plan** to provide for the elimination of barriers for disabled persons to access these programs, services and activities;
 - 3) Designate at least one employee as the **ADA Coordinator** to be responsible for the ADA compliance program;
 - 4) Establish a **Grievance Procedure** to respond to complaints regarding accessibility;
 - 5) Provide **Notice** to the public of the City’s obligations under Title II to prohibit discrimination on the basis of disability; and
 - 6) Provide an **Opportunity** for interested persons, including individuals with disabilities, or organizations representing individuals with disabilities, to participate in the development of the Transition Plan by submitting comments and making specific recommendations.
- C) In accordance with the above ADA Title II requirements, The City of Jacksonville prepared an ADA Self-Evaluation, a Grievance Procedure, and a Notice of Non-Discrimination to address access to city-wide programs, services, and activities.
- D) The City of Jacksonville has prepared this ADA Transition Plan to specifically address accessibility of all City buildings, streets and pedestrian facilities, and parks and recreation facilities.
- E) The City’s ADA Coordinator responsible for developing and implementing the Transition Plan is:

Mark W. Stephens – Planning, Development & Stormwater Director
320 Church Avenue, SE
Jacksonville, AL 36265
(256) 782-3840
mstephens@jacksonville-al.org

Section 2 – Background

A) Disability Access Laws

Title VI of the landmark Civil Rights Act of 1964 prohibits government agencies from discriminating on the grounds of race, color or national origin. The rights of persons with disabilities are protected under Section 504 of the Rehabilitation Act of 1973, and even further under the Americans with Disabilities Act of 1990 (ADA).

Title II of the ADA requires state and local governments to provide persons with disabilities an equal opportunity to benefit from government programs, services and activities.

Title II dictates that state and local governments with 50 or more employees must develop self-evaluation and transition plans to make their facilities pedestrian accessible.

B) Regulatory Agencies and Resources

The United States Congress has given the United States Department of Justice the authority to enforce Title II of the ADA and for coordinating other federal agencies' enforcement activities under Title II. In 1973, the United States Congress established the United States Architectural and Transportation Barriers Compliance Board as an independent federal agency tasked with preparing guidelines to standardize physical accessibility requirements. The United States Architectural and Transportation Barriers Compliance Board prepared the 1984 Uniform Federal Accessibility Standards and the 2004 Americans with Disabilities Act Accessibility Guidelines.

In 2010, the United States Department of Justice published a revision of accessibility requirements incorporating updates of Titles II and III of the ADA, and the 2004 update of the Americans with Disabilities Act Accessibility Guidelines. Together, the updated ADA and 2004 Americans with Disabilities Act Accessibility Guidelines comprise the United States Department of Justice's "2010 ADA Standards for Accessible Design."

The United States Department of Transportation is the agency responsible for overseeing state and local governments' compliance with Title II of the ADA regarding transportation systems including highway, railroad, transit, maritime and aviation. The Federal Highway Administration, a division of the United States Department of Transportation, is responsible for implementation of pedestrian access requirements in the public street right-of-way.

C) Disability Defined

Under the ADA, a qualified individual with a disability is defined as a person who has a physical or mental impairment that substantially limits one or more major life activities. The two primary areas of disabilities that are typically accommodated in pedestrian facility design are mobility and visual impairments, but hearing and mental impairments can also be accommodated.

D) Technical Requirements

Minimum design criteria for accessible pedestrian facilities has been established and published by federal and state regulatory agencies. It should be noted that the ADA has no effect on any state or local regulations that provide protection for individuals with disabilities at a level greater than that provided by the ADA.

E) Required Improvements and Exceptions

The United States Department of Justice has made a distinction between the accessibility requirements that apply to new construction, altered construction, and maintenance activities. The United States Department of Justice has also recognized that exceptions to the design standards are allowed when applying the standards may be technically infeasible, structurally impracticable, or threatens historically significant features of a qualified historic facility.

Section 3 - Statement of Intent

A) Mission Statement

To provide accessible services in a professional, reasonable, and effective manner to all citizens, which facilitates economic growth, enhances the quality of life, public safety, recreational and cultural activities for current and future generations.

B) Transition Plan Goals

- Safety – To provide a safe environment for all individuals that are visiting City facilities, receiving a service or participating in any program or activity.
- Accessibility – To accommodate in a reasonable manner all individuals regardless of disability.
- Functionality – To ensure that the accommodations provided meet the requirements of the Americans with Disabilities Act Guidelines and meets the needs of the public.
- Efficiency – To provide the most beneficial services at a reasonable cost without compromising functionality or safety.

C) Purpose

The purpose of this ADA Transition Plan is to ensure that all individuals are provided reasonable access to all City facilities, programs, services and activities, and to identify and create a plan to mitigate deficiencies with City facilities, programs, services and activities that may pose an obstacle to those individuals that have a disability.

D) Focus

The City's Mayor, Council Members and staff believe the ability to accommodate all individuals regardless of disability is essential. Therefore, the City will make reasonable modifications as funds become available to the City facilities, programs, services and activities that would not fundamentally alter the nature of the service, program or activity. Priorities will be given to the following:

- Those requested by qualified persons with disabilities
- City buildings
- City parks and recreation facilities
- Streets and pedestrian facilities

Section 4 – Transition Plan

- A) The ADA requires public entities with more than 50 employees to develop a Transition Plan. The Transition Plan must identify all structural modifications that are needed to buildings and facilities to ensure that programs, services and activities are accessible to people with disabilities. The Transition Plan must identify the steps necessary to complete the modifications and a time-frame for the needed modifications. The Transition Plan must:
1. Identify the physical barriers in buildings and facilities that limit the accessibility of programs, services and activities to individuals with disabilities.
 2. Describe the modifications necessary to make the buildings or facilities accessible and provide an estimated cost.
 3. Provide a schedule for making the modifications necessary to ensure compliance. If the modifications will require more than one year, identify the steps that will be taken to ensure that the program, service or activity is accessible.
 4. Identify the individual responsible for the implementation of the Transition Plan.
- Note:** In November 1993 the City prepared an ADA Self-Evaluation/Transition Plan "Handicap Accessibility for the City of Jacksonville Public Facilities". All actions identified in this Transition Plan may not have been implemented by the City.
- B) Public entities with jurisdiction over street and pedestrian facilities must include in the Transition Plan a schedule for installing curb ramps where pedestrian walks cross curbs. Priority is to be given to installing ramps along accessible routes providing access to buildings and facilities where government programs and services are located, transportation hubs, places of public accommodation, and businesses. This Transition Plan addresses the requirement for curb ramps and complements the 1993 ADA Self-Evaluation/Transition Plan.

Section 5 - ADA Compliance Program

A) Purpose

In compliance with the ADA, The City offered opportunities for public participation where interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the development of the Transition Plan by submitting comments and making specific recommendations.

(See Appendix - M)

B) Policy

State and federal requirements for accessibility shall be implemented by the City for new/altered capital improvements and by private projects involving new construction, renovations, and alterations within the city limits and public rights-of-way.

C) Design Exceptions

Where it is technically infeasible or structurally impracticable to fully comply with federal or state minimum standards, the City will make every effort to provide reasonable and effective modifications that would improve the existing conditions to facilitate access to the maximum extent feasible.

D) Maintenance of Pedestrian Facilities

In addition to new construction and alteration projects, the City will modify and improve its existing pedestrian facilities on an ongoing basis. Areas of need will be identified by City employees and by requests from the public.

E) Paratransit Service

The City participates in the ADA Paratransit Service provided through the East Alabama Regional Planning Commission. The ADA Paratransit service is an on-demand curb to curb transit service for handicapped and disabled citizens provided during the same hours as the ACTS Fixed Route Service. All ADA Paratransit vehicles are accessible with wheelchair lifts.

Section 6 - Reasonable Modification Policy

A) Non-Discrimination

No person shall, on the grounds of race color, or national origin, be excluded from participation, be denied the benefits of, or be subjected to discrimination under any City program, service or activity.

B) Individuals with Disabilities

No qualified individual with a disability shall, by reason of such a disability, be excluded from participation, be denied the benefits of, or be subjected to discrimination under any City program, service or activity. The City shall not exclude or deny equal programs, services or activities to an individual because of the known disability.

C) Qualified Individual with a Disability

A qualified individual with a disability is an individual with a disability who, with or without reasonable modifications to rules, policies, or practices, the removal of architectural, communication, or transportation barriers, or the provision of auxiliary aids and services, meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by the City.

D) Reasonable Modification

The City shall make reasonable modification in policies, practices, or procedures when the modifications are necessary to avoid discrimination on the basis of disability, unless the City can demonstrate that making the modifications would fundamentally alter the nature of the service, program, or activity.

E) Communications

The City shall take appropriate steps to ensure that communications with applicants, participants, and members of the public with disabilities are as effective as communications with others. To this end, the City shall furnish appropriate auxiliary aids and services where necessary to afford an individual with a disability an equal opportunity to participate in, and enjoy the benefits of, a service, program, or activity conducted by the City. In determining what type of auxiliary aid or service is necessary, the City shall give primary consideration to the requests of the individual with disabilities.

1) Auxiliary Aids and Services

- a) Qualified interpreters, transcription services, written materials, assistive listening systems or other methods for individuals with hearing impairments;
- b) Qualified readers, audio recordings, brailled materials, large print materials or other methods for individuals with visual impairments;
- c) Acquisition of equipment needed to reasonably meet the needs of the community;
- d) Other actions or modification needed to comply with ADA standards.

F) Limits of Required Modifications

The City is not required to take any action that it can demonstrate would result in a fundamental alteration in the nature of a service, program, or activity, or in undue financial and administrative burdens. Any decision to not fundamentally alter the service, program, or activity shall be accompanied by a written statement of the reasons for reaching that conclusion.

Section 7- Notice, Public Outreach and Effective Communication

A) Notice

As required by Title II of the ADA, public agencies must notify applicants, participants, beneficiaries, and other interested persons of their rights and of the agency's obligations under Title II to prohibit discrimination on the basis of disability. The City of Jacksonville prepared the **Notice of Nondiscrimination** (see Appendix – G) to address City-wide employment, programs and services. The Notice of Nondiscrimination is posted on the City of Jacksonville webpage and is available in the Planning and Building Department.

B) Public Outreach

The City provided an opportunity for public participation where interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the development of the Transition Plan by submitting comments and making specific recommendations. A public comment period was announced in the local newspaper and through the City of Jacksonville website. (See Appendix – M)

After adoption (see Appendix – N for Resolution), a copy of this Transition Plan will be available for public reference through the City of Jacksonville website and the Planning and Building Department for a period of no less than 3 years in compliance with Title II of the ADA. The City welcomes feedback from the public, including persons with disabilities, regarding the accessibility of its facilities. The public can communicate these requests to the City through email, phone calls, and by filling out the **ADA Complaint Form** (see Appendix – I).

The ADA Coordinator, and/or other City staff members will develop and oversee ongoing public outreach programs with the goal to disseminate information regarding the City's efforts to eliminate barriers and make the City's facilities accessible by persons with disabilities.

C) Effective Communication

To ensure that communications with applicants, participants and members of the public with disabilities are as effective as communications with others, the City offers auxiliary aids and services at no cost, when requested in advance, by qualified individuals with disabilities. Written notification of the availability of auxiliary aids and services is provided on public meeting notices and at public information counters. Listed below is sample wording for a meeting notice:

In compliance with the Americans with Disabilities Act, persons with disabilities may request reasonable accommodations (including auxiliary aids and services at no cost) to participate in the meeting or event by contacting City Hall at (256) 435-7611 at least 5 business days before the scheduled event.

In addition, it is the policy of the City to provide the following statement on meeting notices, agendas and public information documents that such documents will be provided to persons with disabilities in alternate formats (such as large print, audio tape, electronic format, etc.) upon request:

To accommodate persons with disabilities, this document is available in alternate formats upon request.

Section 8 - Inventory and Self-Evaluation

A) Self-Evaluation

As part of the Self-Evaluation process, the ADA Coordinator and other city staff members evaluated City facilities, programs, services and activities operated or funded by the City, including sidewalks/curb ramps located within the public right-of-way, for ADA compliance. The findings of the evaluation of the City maintained streets and the city maintained pedestrian facilities were recorded by means of photographs and written documentation of deficiencies (see Appendix – K). The ADA Transition Plan was subsequently completed by the City, listing specific policy or program modifications needed, and target dates by which the necessary changes would be corrected.

B) Inventory

1) City Maintained Streets

The City of Jacksonville is an urban city and currently maintains approximately 82 miles of streets (See appendix – K). The current street network maintained by the City has only a small percent with pedestrian facilities. The City has regulations regarding the construction of new pedestrian facilities and their compliance with ADA requirements.

2) City Maintained Pedestrian Facilities (Sidewalks/Curb Ramps)

The City of Jacksonville GIS Mapping System provides a visual representation of the existing pedestrian facilities in the City street rights-of-way. From this, missing segments of the pedestrian facilities can be identified and plans can be made for connectivity.

3) City Maintained Facilities.

Administrative Buildings

- City Hall, 320 Church Avenue, SE

Public Safety Buildings

- Police Station, 116 Ladiga Street, SE
- Fire Station, 506 Chinabee Avenue, SE
- Public Safety Complex (under construction), 395 Branscomb Drive, SW

City Parks and Recreation Buildings

- Community Center, 501-A Alexandria, Road, SW
- Frog Town Soccer Complex – Pavilion, 501-A Alexandria Road, SW
- Senior Citizens' Center, 501-C Alexandria, Road, SW
- Germania Springs, 2293 AL Hwy 21, North
- Henry Farm Park and Mountain Bike Trail, 350 Henry Road, SW
- City Park, 271 Coffee Street, SW
- Dr. Francis Museum, 207 Gayle Avenue, SW
- Pocket Park, Ladiga Street, SE at Church Avenue, SE
- Ladiga Park Gardens, Francis Street, West and Chief Ladiga Trail
- Public Square
- Chief Ladiga Trail Trailhead (AL Hwy 204)
- Creekside Trail, Alexandria Road, SW to Chief Ladiga Trail
- Chief Ladiga Trail

Other Buildings and Facilities

- Public Library, 200 Pelham Road, South
- Train Depot (Civil Service Office), 650 Mountain Street, NW
- Street Department Shop, 1112 Francis Street, West
- Utility Maintenance Shop, 1100 Bear Boulevard, SW
- Waste Water Treatment Plant, 655 Nisbet Street, NW
- Landfill office, 164 Piedmont-Jacksonville Road
- Old Civil Service Building, 111 Ladiga Street, SE
- Union Mill, 415 Alexandria Road, SW
- PARD Maintenance Shop, 501-B Alexandria Road, SW
- Gas Service Center, 890 Gardner Drive, SE
- City Greenhouse, 890-A Gardner Drive, SE
- City Cemetery, 800 Church Avenue, SE
- American Coach Lines Office (Rental), 421 Alexandria Road, SW

C) Accessible Routes

As part of the self-evaluation, accessible routes were evaluated for compliance for all maintained structures, including streets. Accessible Routes consist of one or more of the following components:

- Walking Surfaces
- Slopes
- Curb Ramps
- Sidewalks
- Ramps
- Doors
- Thresholds
- Clearances
- Elevators and Lifts

D) Funding

Possible funding sources that the City has available for accessibility improvements include: General Fund, Community Development Block Grant (CDBG) and ALDOT/MPO.

The availability of these funding sources is unknown at this time. Except for the General Fund, these funding sources are typically programmed for the City's streets and infrastructure improvements. In times of limited government funding, balancing available resources with needed streets, infrastructure, and ADA compliance will be a challenge for the City.

E) Priority

The first step in programming accessibility construction projects is developing a priority system. Title II of the ADA gives priority to accessible pedestrian routes adjacent to or in the vicinity of state and local government offices and facilities, transportation services, facilities containing employees, and other areas such as residential neighborhoods.

For the purposes of this ADA Transition Plan, the highest priority accessibility construction projects are those requested by qualified persons with disabilities.

The second priority projects are those that may involve a path of travel or condition of use that needs safety improvements, such as missing curb ramps or sidewalk repair around the administrative buildings, public safety buildings, and other public facilities.

The third priority projects are those that are of non-compliance around the administrative buildings, public safety buildings, and other public facilities.

The fourth priority projects are those that require infill or new construction to provide connectivity to existing streets and pedestrian facilities.

The final priority is to implement a program to continue to monitor the necessity of needed repairs or improvements to the accessible pedestrian routes maintained by the City. This program will be evaluated on an as needed basis, but no less than annually.

Section 9 - ADA Grievance Procedure and Service Requests

Title II of the ADA requires local governments with 50 or more employees to adopt and publish procedures for resolving grievances. The goal of the grievance procedure is to set out a system for resolving complaints of disability discrimination in a prompt and fair manner.

The City of Jacksonville, prepared the **ADA Grievance Procedure** (see appendix – H), to address accessibility of the City programs, services, and activities. This grievance procedure and its corresponding **ADA Complaint Form** (see Appendix – I), are available to the public and to employees through the Planning and Building Department and the City’s website (www.jacksonville-al.org).

A) ADA Grievance Procedure

This ADA Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 (ADA). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits provided by the City for access to City facilities by persons with disabilities.

The complaint should be in writing and contain the following information regarding the alleged discrimination:

- Complainant name
- Address of complainant
- Phone number of complainant
- Location of complaint
- Date of alleged violation identified
- Description of the alleged violation

Alternative means of filing complaints, such as personal interviews or an audio recording of the complaint will be made available for persons with disabilities upon request.

The complaint should be submitted by the complainant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

City of Jacksonville
Mark W. Stephens – ADA Coordinator
320 Church Avenue, SE
Jacksonville, AL 36265
(256) 782-3840
mstephens@jacksonville-al.org

Within 30 calendar days after receipt of the complaint, the ADA Coordinator and/or other City staff members will contact the complainant to discuss the complaint and possible resolutions. Within 30 calendar days of contacting the complainant, the ADA Coordinator and/or other City staff members will respond in writing, and where appropriate, in a format accessible to the complainant such as large print, audio recording or electronic file. The response will explain the position of the City and offer options for resolution of the complaint.

If the response by the ADA Coordinator does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 30 calendar days after receipt of the response to the City Council.

Within 30 calendar days after receipt of the appeal by the City Council, the City Clerk will contact the complainant to schedule a hearing before the City Council to discuss the complaint and possible resolutions. Within 30 calendar days after the appeal hearing, the City Clerk will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

Written complaints received by the ADA Coordinator, appeals to the City Council, and responses from these two offices will be retained by the Planning and Building Department for at least three years.

B) Service Requests

The City Periodically receives requests from the public for services and maintenance. These requests come into the City through several methods. Individuals either contact the Mayor and City Council Members, City Administrator, Planning and Building Department, or ADA Coordinator by phone, email, mail or in person. Individuals may pick up an ADA Complaint Form at the Planning and Building Department or download an ADA Complaint Form from the City's website. Forms should be mailed, emailed, or hand delivered to:

City of Jacksonville
Mark W. Stephens – ADA Coordinator
320 Church Avenue, SE
Jacksonville, AL 36265
(256) 782-3840
mstephens@jacksonville-al.org

When accessibility requests are made, the ADA Coordinator and/or other City Staff members logs the requests into a database maintained by the Planning and Building Department. The ADA Coordinator reviews the request, investigates the request, and gives a recommendation for resolution to the City Council for the approval of allocating funds, if needed, to mitigate the request. If funds are allocated, then the request and recommendation are sent to the appropriate department to make the necessary corrections. Each request is monitored from the date of receiving the request until final resolution. The ADA Coordinator summarizes the complaints and their resolution in an annual report to the City Council.

Persons with disabilities are also able to file formal ADA grievances through the United States Department of Justice, United States Department of Transportation or Equal Employment Opportunity Commission.

Section 10 Monitoring and Reporting

The City's self-evaluation, inventory and transition plan are viewed as fluid documents and are updated as new accessible improvements are constructed, existing noncompliant structures, and the construction of new curb structures are reported to the ADA Coordinator. The modified and new structures are inspected by the Building Inspector and the ADA Coordinator for compliance with the local and ADA codes.

The progress of the ADA compliance program is documented in an annual report prepared by the ADA Coordinator for review by the City Council.

The annual report is intended to identify the following information:

- The number of newly constructed curb ramps
- The number of modified curb ramps
- The number of barrier removals and upgrades to accessibility
- The number of design exceptions filed that identify technical infeasibility
- The total funds spent for the accessibility program
- Updates on funding availability and the efforts taken to secure extra funding
- Community outreach projects
- Summary of requests/complaints received and how requests/complaints were resolved
- Evaluation of the targeted goals of the previous year
- Establishment of targets for the upcoming year
- Information as to the long term progress of the ADA program.

The annual report is retained by the Planning and Building Department for at least three years and is made available to the public in alternate formats upon request.

The Transition Plan, as approved by the City, provides the ADA Coordinator the authority to update this plan from time to time. The most current version of this plan as adopted by the City can be obtained at the Planning and Building Department or from the City's Website.

Appendix A – Disability Access Laws and Regulations

Title VI of the Civil Rights Act of 1964 prohibited government agencies from discriminating on the grounds of race, color or national origin. The rights of persons with disabilities were protected under Section 504 of the Rehabilitation Act of 1973, and even further under the Americans with Disabilities Act of 1990 (ADA). Listed below is a summary of federal legislation, state legislation and case law that protect the rights of disabled persons and dictate the development of this Transition Plan.

Section 504 of the Rehabilitation Act of 1973. Section 504 is widely recognized as the first civil-rights statute for persons with disabilities, requiring state and local governments that receive federal financial assistance to provide persons with disabilities equal access to government programs, services and activities.

Americans with Disabilities Act of 1990 (ADA). The ADA is built upon the foundation laid by Section 504 of the Rehabilitation Act. While Section 504 applies only to entities receiving federal financial assistance, the ADA covers all state and local governments, including those that receive no federal financial assistance. The ADA also applies to private businesses that meet the ADA’s definition of “public accommodation” (such as restaurants, hotels, movie theaters and doctor offices), commercial facilities (such as office buildings, factories and warehouses) and many private employers. The ADA is divided into five parts, covering the following areas:

Title I: Employment. Under this title, employers, including governmental agencies, must ensure that their practices do not discriminate against persons with disabilities in the application, hiring, advancement, training, compensation, or discharge of an employee.

Title II: State and Local Government Activities. This title prohibits state and local governments from discriminating against persons with disabilities or from excluding participation in programs, services or activities to persons with disabilities. A transition plan is intended to outline the methods by which physical changes will be made to address the non-discrimination policies described in Title II. In the event that a public entity has responsibility over streets, roads or walkways, the transition plan is to include a schedule for providing accessible curb ramps or other sloped areas where pedestrians walk across streets.

Title III: Public Accommodations. Title III requires places of public accommodation to be accessible to and usable by persons with disabilities. The term “public accommodation” as used in the definition is often misinterpreted as applying to public agencies, but the intent of the term is to refer to any privately funded and operated facility serving the public.

Title IV: Telecommunications. This Title covers regulations regarding private telephone companies and requires common carriers offering telephone services to the public to increase the availability of interstate and intrastate telecommunications relay services to individuals with hearing and speech impairments.

Title V: Miscellaneous Provisions. This title contains several miscellaneous regulations, including construction standards and practices, provisions for attorney’s fees, and technical assistance provisions.

Appendix B – Regulatory Agencies and Resources

U.S. Department of Justice. The U.S. Congress has given the U.S. Department of Justice, through its Civil Rights Division, the authority for enforcing Title II of the ADA and for coordinating other federal agencies' enforcement activities under Title II. The U.S. Department of Justice published updated Title II and Title III regulations on September 15, 2010. The U.S. Department of Justice maintains an informational website on ADA regulations, guidelines and updates at: www.ada.gov

United States Architectural and Transportation Barriers Compliance Board

(U.S. Access Board). Congress established the U.S. Access Board, an independent federal agency, through Section 502 of the Rehabilitation Act of 1973. The U.S. Access Board was tasked with preparing guidelines to standardize physical accessibility requirements for buildings in order to minimize the differences between the standards previously used by four federal agencies (the General Services Administration, the Department of Housing and Urban Development, the Department of Defense and the United States Postal Service). U.S. Access Board guidelines are not enforceable as regulations until adopted, with or without modifications, by the U.S. Department of Justice and the U.S. Department of Transportation. The U.S. Access Board maintains a website at: www.access-board.gov

The U.S. Access Board published its first design guidelines, the Uniform Federal Accessibility Standards, in 1984.

In 1991, the U.S. Access Board prepared, and the U.S. Department of Justice adopted, the Americans with Disabilities Act Accessibility Guidelines for the design, construction, and alteration of buildings and facilities covered by Titles II and III of the ADA.

Facilities built before January 26, 1992, the effective date for compliance with ADA accessibility requirements, are referred to as pre-ADA facilities. A barrier to accessibility in a pre-ADA facility could be removed using either the Americans with Disabilities Act Accessibility Guidelines or Uniform Federal Accessibility Standards, the program, service or activity could be made accessible by providing program access. Access allows the program, service or activity to be moved to an accessible location, or used some way other than making all architectural changes to make the program, service, or activity readily accessible and usable by individuals with disabilities.

Facilities built or altered after January 26, 1992 are considered post-ADA facilities and must have been built in strict compliance with either the Americans with Disabilities Act Accessibility Guidelines or Uniform Federal Accessibility Standards and made readily accessible and usable by individuals with disabilities without the option for program access.

On September 15, 2010, the U.S. Department of Justice published revised accessibility requirements incorporating updates of Titles II and III of the ADA and the U.S. Access Board's 2004 update of the Americans with Disabilities Act Accessibility Guidelines. Together, the updated ADA and 2004 Americans with Disabilities Act Accessibility Guidelines comprise the “**2010 ADA Standards for Accessible Design.**” Facilities built or altered after March 15, 2012, must use the 2010 Standards. For facilities constructed during the transition period between September 15, 2010 and March 15, 2012, public agencies could use Uniform Federal Accessibility Standards, the 1991 Standards, or the 2010 Standards. The 2010 Standards are available through the U.S. Department of Justice website at: http://www.ada.gov/2010ADAstandards_index.htm

Public agencies that have brought required elements of path of travel into compliance with the 1991 Standards are not required to retrofit those elements in order to reflect incremental changes in the 2010 Standards. In these circumstances, the public entity is entitled to a safe harbor and is only required to modify elements to comply with the 2010 Standards if the public entity is planning an alteration to the element.

Since accessibility standards had primarily been developed for buildings, it has presented a challenge for state and local governments to apply building standards to public sidewalk and street systems, which have various constraints posed by space limitations, roadway design practices, slope and terrain. To address this need, the U.S. Access Board is in the process of developing new **Public Right-of-Way Accessibility Guidelines** for pedestrian access to sidewalks and streets, including crosswalks, curb ramps, street furnishings, pedestrian signals, parking and other components of public rights-of-way. The U.S. Access Board released a draft of the "Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way" on July 26, 2011 for public comment. When completed by the U.S. Access Board and adopted by the U.S. Department of Transportation and U.S. Department of Justice as standards under the ADA and Section 504, they will supersede the currently used standards and criteria. The draft **Public Right-of-Way Accessibility Guidelines** is available online at: <http://www.access-board.gov/prowac/>

The U.S. Access Board has also developed proposed accessibility requirements for Outdoor Developed Areas, such as trails and vista points, which are intended to be added to the Americans with Disabilities Act Accessibility Guidelines as Section 16. The proposed guidelines are available online at: <http://www.access-board.gov/outdoor/outdoor-rec-rpt.htm>

U.S. Department of Transportation. The U.S. Department of Justice regulations designate the U.S. Department of Transportation as the agency responsible for overseeing state and local governments' compliance with Title II of the ADA. The U.S. Department of Transportation has adopted its 2006 ADA standards, which utilize the U.S. Access Board's 2004 Americans with Disabilities Act Accessibility Guidelines, plus reinstate a requirement for detectable warnings on curb ramps. The 2006 standards also revised three other provisions concerning the location of accessible routes, bus boarding areas, and rail station platforms, which replace those in the U.S. Access Board's 2004 guidelines. The U.S. Department of Transportation regulates transportation systems including highway, railroad, transit, maritime and aviation.

Federal Highway Administration. The Federal Highway Administration (FHWA), a division of the U.S. Department of Transportation, is responsible for implementation of pedestrian access requirements in the public right-of-way in accordance with the ADA and Section 504. The Federal Highway Administration accomplishes this through stewardship and oversight over all federal, state and local governmental agencies (public agencies) that build and maintain highways and roadways, whether or not they use federal funds on a particular project. The Federal Highway Administration has published the federal Manual on Uniform Traffic Control Devices Manual on Uniform Traffic Control Devices since 1971. The Manual on Uniform Traffic Control Devices defines the standards used by road managers nationwide to install and maintain traffic control devices on all public streets, highways, bikeways, and private roads open to public traffic. These traffic control devices include road markings, highway signs and traffic signals. The 2009 Edition of the Manual on Uniform Traffic Control Devices has an effective date of January 15, 2010. States are required to adopt the 2009 Manual on Uniform Traffic Control Devices as their legal State standard for traffic control devices. States may make modifications to the Manual on Uniform Traffic Control Devices.

Alabama Department of Transportation. The Alabama Department of Transportation (ALDOT) is committed to compliance with the Americans with Disabilities Act of 1990 (ADA) and the companion legislation enacted earlier, The Rehabilitation Act of 1973, specifically Section 504 of that Act. In 2011, FHWA issued a corrective action for the state to review the Metropolitan Planning Organizations (MPOs) A Self-Certification process as it relates to ADA Transition Plans and to acquire the necessary documentation to assure ADA compliance. An ADA Transition Plan is required for FY 2016-2019 TIP certifications. The ADA Transition Plans must include actions necessary by the MPO and member governments to meet ADA/504 compliance requirements. ALDOT is tasked with oversight of all compliance measures undertaken by the MPOs and sub-recipients of federal-aid funding. ALDOT and MPOs must have documentation of all Self-Evaluations and ADA Transition Plans. MPO personnel should coordinate with the local government ADA Coordinator. ALDOT's Metropolitan Planning Section will work with the MPO personnel to monitor the progress on the development and implementation of all ADA Transition Plans.

Appendix C - Disabilities and Accommodating Accessibility

Accommodating Accessibility. The City of Jacksonville will make every feasible effort, upon request, to provide the various types of accommodations to persons with disabilities with regard to effective communication, and the different types of auxiliary aids and services that may be available for different types of disabilities.

Defining Disabilities. Under the ADA, a qualified individual with a disability is defined as:

- A person who has a physical or mental impairment that substantially limits one or more major life activities.
- A person who has a history or record of such impairment.
- A person who is perceived by others as having such impairment.

Hearing. A hearing impairment can include full or partial loss of hearing. Public agencies can facilitate the use of pedestrian facilities by persons with hearing disabilities by implementing some of the following design features:

- Providing clear sightlines
- Providing clear visual information
- Providing clear and simple signage utilizing symbols and pictograms
- Providing audible information louder than the ambient noise.

Mental. A mental impairment is a mental or psychological disorder. Public agencies can facilitate the use of pedestrian facilities by persons with mental disabilities by implementing some of the following design features:

- Providing clear and simple signage utilizing symbols and pictograms
- Providing clear audible and visual signals
- Providing a clear path of travel.

Mobility. Mobility impairment is a condition that substantially limits an individual's ability to move his or her body. An individual with a mobility disability may use a wheelchair or motorized scooter, or may be semi-ambulatory and use a walker. Public agencies can facilitate the use of pedestrian facilities by persons with mobility disabilities by implementing some of the following design features:

- Installing curb ramps where sidewalks intersect streets
- Minimizing longitudinal slopes in ramps
- Providing flat landings at the tops of ramps for wheelchairs to turn around
- Minimizing cross-slopes of the pedestrian way
- Establishing minimum clear widths of pedestrian paths
- Maintaining pedestrian paths substantially clear of furniture, signs, poles and fire hydrants;
- Eliminating abrupt level changes within the pedestrian path of travel
- Providing firm, stable and slip-resistant surfaces along the pedestrian path of travel
- Placing pedestrian signal push buttons at accessible locations.
- Installing automatic openers on entry doors

Visual. A visual impairment can include full or partial loss of sight. Public agencies can facilitate the use of pedestrian facilities by persons with visual disabilities by implementing some of the following design features:

- Installing detectable warning surfaces of contrasting color signaling where a pedestrian path enters the vehicular roadway
- Installing grooves in the sidewalk to signal the beginning of a curb ramp
- Maintaining a pedestrian path substantially clear of furniture, signs, poles and fire hydrants
- Eliminating abrupt level changes within the pedestrian path
- Providing firm, stable and slip-resistant surfaces along the pedestrian path of travel
- Providing clear and simple signage utilizing symbols and pictograms
- Providing audible pedestrian signals
- Placing pedestrian signal push buttons at accessible locations.

Appendix D – Accessibility Devices and General Requirements

Shown below is a listing of devices that may be used to assist persons with disabilities access to facilities within the public rights-of-way in the City of Jacksonville. Specific design requirements can be found in the *2010 ADA Standards for Accessible Design*.

Curb Ramps. The term “curb ramp” is often used interchangeably with “access ramp,” “ADA ramp” or “curb cut.” The most common types of curb ramps are:

- The diagonal or corner type curb ramp at street intersection corners
- The in-line curb ramp that runs parallel to the curb either at a curb return or a straight stretch of sidewalk and usually takes up the whole width of the sidewalk
- The built-up ramp where the ramp is elevated within the street
- The blended curb where the top of curb and street surface are at the same grade
- The dual curb ramps at street intersection corners.

Detectable Warning Devices. A detectable warning device alerts pedestrians with visual impairments that they need to stop and determine the nature of the hazard. The warning devices are intended to be integrated into the walking surface to be felt with pedestrians’ feet and function much like stop signs. A detectable warning device typically consists of a series of raised truncated domes with a diameter of nominal 0.9 inches, a height of nominal 0.2 inches and a center-to-center spacing of nominal 2.35 inches and shall contrast in color with the surrounding sidewalk. Note: color to be approved by the City.

Detectable Warning Curbs. Detectable warning curbs are used to warn persons with visual impairments using a cane of potential hazards. Detectable warning curbs should be placed at the back edge of a sidewalk with a significant drop off of four (4) inches or more in 2 feet or at locations of overhanging obstacles with less than an 80 inches clear height or objects protruding more than 4 inches.

Width of Pedestrian Path of Travel (Sidewalks). The width of the pedestrian path of travel is 48 inches minimum, but 60 inches is preferred. The top of curb width cannot be included in the measurement of the minimum width. If the pedestrian path is 48 inches, a 60 inch by 60 inch clear space should be provided for every 200 lineal of pathway in order for wheelchairs to pass or turn around.

Minimum Width around Obstacles. Objects, such as street lights, utility poles, utility cabinets, fire hydrants, sign posts, signs, trash receptacles, mailboxes, newspaper stands, benches, bicycle racks, planters, trees, and opening doors, should be avoided in the pedestrian path of travel. Where obstacles exist, they must not reduce the minimum width of the pedestrian path of travel as determined by state and federal standards. The current federal minimum width around obstacles is 32 inches for short distances of 24 inches or less in the direction of travel.

Protruding Objects. Objects with leading edges between 27 inches and 80 inches above the finish surface shall protrude no more than 4 inches horizontally into pedestrian walkways. Post-mounted objects with a bottom edge between 27 inches and 80 inches above the finish surface may overhang no more than 12 inches horizontally into pedestrian walkways. Objects, including their overhang, must not reduce the required minimum width of the pedestrian path of travel. Vertical clearance shall be 80 inches high minimum.

Cross-Slope of the Pedestrian Path of Travel. The cross-slope of the pedestrian path of travel may not exceed 2% (1:50).

Longitudinal Slope of the Pedestrian Path of Travel. The longitudinal slope of the pedestrian route of travel may follow the grade of the adjacent street. Where the pedestrian access route is not contained within the street right-of-way, the grade of the pedestrian access route may not exceed 5% (1:20).

Note: Ramps and curb ramps are permitted to be more steeply sloped.

Surfaces. The surface material of pedestrian access routes shall be firm, stable, and slip-resistant. Decorative surfaces utilizing bricks, concrete pavers, cobble stones or stamped concrete shall have a maximum of ¼ inch change in elevation every 30 inches and shall be designed to avoid excessive vibration or mobility difficulties for persons in wheelchairs. Where there is a change of surface material along the pedestrian path of travel, consideration should be given so that there are no abrupt changes in level.

Changes in Level. Abrupt changes in level create potential tripping hazards and obstacles for persons with mobility disabilities. Abrupt level changes in the pedestrian route of travel shall be no more than 0.25 inch. Abrupt changes in level more than 0.25 inch but less than 0.50 inch may be repaired with a 2:1 bevel. No abrupt level changes of more than 0.50 inch (with the bevel) are allowed along the path of travel. If the adjoining ground at the back of walk is below the sidewalk finished surface, then there must be a 2 foot level area with not more than a 4 inch drop. If the ground drops more than 4 inches in 2 feet, then a 6 inch high detectable warning curb shall be installed at the back of the sidewalk. If the level change between the pedestrian path of travel and the adjacent surface exceeds 30 inches, then a hand rail or guard must be installed.

Hand Rails. The top of the gripping surface of a handrail shall be 34 inches minimum and 38 inches maximum vertically above the walking surface. The handrail gripping surface shall have an outside diameter of 1.25 inches minimum and 2 inches maximum.

Grates. Grates, such as those for drainage or tree wells, shall be avoided in the pedestrian path of travel. Drainage grates shall especially be avoided within the limits of marked crosswalks. Where located in the pedestrian path of travel, horizontal openings shall be no more than ½ inch in the direction of travel. Elongated openings shall be placed so that the long dimension is perpendicular to the direction of travel.

On-Street Parking Spaces. Where on-street parking is marked, a number of accessible parking spaces may be provided if reasonable modifications allow.

Trails. Accessibility requirements for trails are based on the function of the trail. Shared use paths and pedestrian trails that function as sidewalks shall meet the same requirements as sidewalks, including detectable warnings at street crossings. Shared use paths and pedestrian trails that function as trails should meet the accessibility guidelines as currently proposed by the U.S. Access Board for Outdoor Developed Areas. Recreational trails primarily for equestrians, mountain bicyclists or off-highway vehicle users, are exempt from accessibility requirements even though they have occasional pedestrian use. Most trailside structural facilities, such as parking areas, restrooms and pavilions must meet accessibility requirements.

Appendix E – Required Improvements and Exceptions

Elimination of Barriers. When curb returns are located at street intersection corners, the curb presents a barrier for persons with mobility impairments to cross the street. The ADA specifies that when roads or sidewalks are *newly built* or *altered*, curb ramps must be installed concurrently to eliminate these barriers.

To address existing curb barriers at locations where no new construction or alterations are immediately proposed, the ADA requires a public agency to prepare a Transition Plan to schedule the elimination of all existing curb barriers at intersections where there are no curb ramps or where existing curb ramps do not meet current accessibility standards.

Alterations and Maintenance. Since public agencies are required to remedy access barriers concurrently with *new* or *altered* improvements, but not with routine maintenance activities, there has been a need to clarify the distinction between alterations and maintenance.

Alteration projects include reconstruction, major rehabilitation, structural resurfacing of 0.125 feet or greater depth, widening, traffic signal installation, pedestrian signal installation and projects of similar scale and effect. Alteration projects must incorporate accessible pedestrian improvements at the same time as the alterations to the roadway.

Maintenance activities are not considered alterations and do not require simultaneous improvements for pedestrian accessibility under the ADA. Examples of maintenance activities include joint repair, pavement patching, shoulder repair, signing, striping, minor signal upgrades and repairs to drainage facilities.

Design Standards and Exceptions. Minimum design criteria for accessible pedestrian facilities have been established and published by several regulatory agencies as described in Appendix B. A summary of the technical standards as they apply to pedestrian facilities in the City’s public road rights-of-way are discussed in Appendix D.

Under Title II, public agencies are not required to construct stand-alone accessibility improvements identified in an agency’s Transition Plan that would result in undue financial and administrative burdens. They are required to make reasonable modifications to policies, practices, and procedures where necessary to avoid discrimination, unless they can demonstrate that doing so would fundamentally alter the nature of the service, program, or activity being provided, or if the modification of a barrier to accessibility would threaten or destroy the historic significance of a qualified historic building or facility, or would be technically infeasible or structurally impracticable.

Cost as a Factor. The applicability of the undue burden defense is limited to existing facilities, and not to new or altered improvements.

Cost may be a factor in determining whether to undertake a stand-alone accessibility improvement identified in a Transition Plan. For example, if an existing highway, not scheduled for an alteration, is listed in the public agency's Transition Plan as needing curb ramps, the public agency may consider costs that are unduly burdensome.

The test for being unduly burdensome is the proportion of the cost for accessibility improvements compared to the agency's overall budget, not simply the project cost.

The regulations concerning new construction and alterations are substantially more stringent. With respect to any element of new or altered improvements that is within the scope of a project and is not technically infeasible, the U.S. Department of Justice's written guidance provides that cost is not a factor. When a public entity independently decides to alter a facility, it shall, to the maximum extent feasible, be altered in such a manner that the altered portion of the facility is readily accessible to and usable by individuals with disabilities.

Qualified Historic Facilities. A qualified historic facility is one that is listed in the National Register of Historic Places or designated as historic under an appropriate state or local law. Where the authorized Historic Preservation Officer determines that compliance with an accessibility requirement would threaten or destroy historically significant features of a qualified historic facility, compliance is still required to the extent that it does not threaten or destroy historically significant features of the facility.

Technical Infeasibility/Structural Impracticability. According to Title II, compliance is considered technically infeasible in those rare circumstances when the unique characteristics of terrain prevent the incorporation of accessibility features. In that case, any portion of the facility that can be made accessible will need to be made accessible to the extent that it is not technically infeasible or structurally impracticable. Furthermore, if accommodating access for individuals with certain disabilities (e.g., those who use wheelchairs) would be technically infeasible, accessibility shall nonetheless be ensured to persons with other types of disabilities (e.g., those who have sight, hearing or mental impairments).

For example, if a curb ramp is required along a street with curb-adjacent sidewalk where the street grade is approximately 8%, then installing an 8.33% curb ramp would be impractical. In such a case, the public agency would still install a curb ramp, albeit steeper, because a steeper ramp would be preferred over no ramp at all.

Existing physical constraints may include underlying terrain, underground structures, adjacent developed facilities, drainage or the presence of a notable natural or historic feature.

Appendix F – Text from ADA Title II Regulations

The ADA Title II Regulations, 28 CFR Part 35, requires public entities to evaluate their current services, policies and practices to ensure persons with disabilities are protected from discrimination on the basis of disability. Selected sections of 28 CFR Part 35 is shown below describing the requirements for nondiscrimination, self-evaluation, transition plan, ADA coordinator, grievance procedure, and notice. The full text can be found at: www.ada.gov

ADA Title II Regulations – Nondiscrimination on the Basis of Disability in State and Local Government Services (28 CFR Part 35; amended September 15, 2010; effective March 15, 2011)

§ 35.101 Purpose. The purpose of this part is to effectuate subtitle A of title II of the Americans with Disabilities Act of 1990 (42 U.S. C. 12131), which prohibits discrimination on the basis of disability by public entities.

§35.105 Self-evaluation.

- (a) A public entity shall, within one year of the effective date of this part, evaluate its current services, policies, and practices, and the effects thereof, that do not or may not meet the requirements of this part and, to the extent modification of any such services, policies, and practices is required, the public entity shall proceed to make the necessary modifications.
- (b) A public entity shall provide an opportunity to interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the self-evaluation process by submitting comments.
- (c) A public entity that employs 50 or more persons shall, for at least three years following completion of the self-evaluation, maintain on file and make available for public inspection:
 - (1) A list of the interested persons consulted;
 - (2) A description of areas examined and any problems identified; and
 - (3) A description of any modifications made.
- (d) If a public entity has already complied with the self-evaluation requirement of a regulation implementing section 504 of the Rehabilitation Act of 1973, then the requirements of this section shall apply only to those policies and practices that were not included in the previous self-evaluation.

§35.106 Notice.

A public entity shall make available to applicants, participants, beneficiaries, and other interested persons information regarding the provisions of this part and its applicability to the services, programs, or activities of the public entity, and make such information available to them in such manner as the head of the entity finds necessary to apprise such persons of the protections against discrimination assured them by the Act and this part.

§ 35.107 Designation of responsible employee and adoption of grievance procedures. (a) Designation of responsible employee. A public entity that employs 50 or more persons shall designate at least one employee to coordinate its efforts to comply with and carry out its responsibilities under this part, including any investigation of any complaint communicated to it alleging its noncompliance with this part or alleging any actions that would be prohibited by this part. The public entity shall make available

to all interested individuals the name, office address, and telephone number of the employee or employees designated pursuant to this Paragraph.

(b) Complaint procedure. A public entity that employs 50 or more persons shall adopt and publish grievance procedures providing for prompt and equitable resolution of complaints alleging any action that would be prohibited by this part.

§ 35.130 *General prohibitions against discrimination.*

(a) No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity.

§ 35.150 Existing facilities

(a) General. A public entity shall operate each service, program, or activity so that the service, program, or activity, when viewed in its entirety, is readily accessible to and usable by individuals with disabilities. This paragraph does not—

- (1) Necessarily require a public entity to make each of its existing facilities accessible to and usable by individuals with disabilities;
- (2) Require a public entity to take any action that would threaten or destroy the historic significance of an historic property; or
- (3) Require a public entity to take any action that it can demonstrate would result in a fundamental alteration in the nature of a service, program, or activity or in undue financial and administrative burdens. In those circumstances where personnel of the public entity believe that the proposed action would fundamentally alter the service, program, or activity or would result in undue financial and administrative burdens, a public entity has the burden of proving that compliance with §35.150(a) of this part would result in such alteration or burdens. The decision that compliance would result in such alteration or burdens must be made by the head of a public entity or his or her designee after considering all resources available for use in the funding and operation of the service, program, or activity, and must be accompanied by a written statement of the reasons for reaching that conclusion. If an action would result in such an alteration or such burdens, a public entity shall take any other action that would not result in such an alteration or such burdens but would nevertheless ensure that individuals with disabilities receive the benefits or services provided by the public entity.

(b) Methods.

- (2)(i) Safe harbor. Elements that have not been altered in existing facilities on or after March 15, 2012, and that comply with the corresponding technical and scoping specifications for those elements in either the 1991 Standards or in the Uniform Federal Accessibility Standards (UFAS), Appendix A to 41 CFR part 101– 19.6 (July 1, 2002 ed.), 49 FR 31528, app. A (Aug. 7, 1984) are not required to be modified in order to comply with the requirements set forth in the 2010 Standards.

(d) Transition plan.

- (1) In the event that structural changes to facilities will be undertaken to achieve program accessibility, a public entity that employs 50 or more persons shall develop, within six months of January 26, 1992, a transition plan setting forth the steps necessary to complete such changes. A public entity shall provide an opportunity to interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the development of the transition plan by submitting comments. A copy of the transition plan shall be made available for public inspection.
- (2) If a public entity has responsibility or authority over streets, roads, or walkways, its transition plan shall include a schedule for providing curb ramps or other sloped areas where pedestrian walks cross curbs, giving priority to walkways serving entities covered by the Act, including State and local government offices and facilities, transportation, places of public accommodation, and employers, followed by walkways serving other areas.
- (3) The plan shall, at a minimum—
 - (i) Identify physical obstacles in the public entity's facilities that limit the accessibility of its programs or activities to individuals with disabilities;
 - (ii) Describe in detail the methods that will be used to make the facilities accessible;
 - (iii) Specify the schedule for taking the steps necessary to achieve compliance with this section and, if the time period of the transition plan is longer than one year, identify steps that will be taken during each year of the transition period; and
 - (iv) Indicate the official responsible for implementation of the plan.
- (4) If a public entity has already complied with the transition plan requirement of a Federal agency regulation implementing section 504 of the Rehabilitation Act of 1973, then the requirements of this paragraph (d) shall apply only to those policies and practices that were not included in the previous transition plan.

§ 35.151 New construction and alterations

(a) *Design and construction.*

- (1) Each facility or part of a facility constructed by, on behalf of, or for the use of a public entity shall be designed and constructed in such manner that the facility or part of the facility is readily accessible to and usable by individuals with disabilities, if the construction was commenced after January 26, 1992.
- (2) *Exception for structural impracticability.*
 - (i) Full compliance with the requirements of this section is not required where a public entity can demonstrate that it is structurally impracticable to meet the requirements. Full compliance will be considered structurally impracticable only in those rare circumstances when the unique characteristics of terrain prevent the incorporation of accessibility features.
 - (ii) If full compliance with this section would be structurally impracticable, compliance with this section is required to the extent that it is not structurally

impracticable. In that case, any portion of the facility that can be made accessible shall be made accessible to the extent that it is not structurally impracticable.

(iii) If providing accessibility in conformance with this section to individuals with certain disabilities (*e.g.*, those who use wheelchairs) would be structurally impracticable, accessibility shall nonetheless be ensured to persons with other types of disabilities, (*e.g.*, those who use crutches or who have sight, hearing, or mental impairments) in accordance with this section.

(b) *Alterations.*

(1) Each facility or part of a facility altered by, on behalf of, or for the use of, a public entity in a manner that affects or could affect the usability of the facility or part of the facility shall, to the maximum extent feasible, be altered in such manner that the altered portion of the facility is readily accessible to and usable by individuals with disabilities, if the alteration was commenced after January 26, 1992.

(2) The path of travel requirements of § 35.151(b)(4) shall apply only to alterations undertaken solely for purposes other than to meet the program accessibility requirements of § 35.150.

(3) Historic properties:

(i) Alterations to historic properties shall comply, to the maximum extent feasible, with the provisions applicable to historic properties in the design standards specified in § 35.151(c).

(ii) If it is not feasible to provide physical access to an historic property in a manner that will not threaten or destroy the historic significance of the building or facility, alternative methods of access shall be provided pursuant to the requirements of § 35.150.

(4) *Path of travel.* An alteration that affects or could affect the usability of or access to an area of a facility that contains a primary function shall be made so as to ensure that, to the maximum extent feasible, the path of travel to the altered area and the restrooms, telephones, and drinking fountains serving the altered area are readily accessible to and usable by individuals with disabilities, including individuals who use wheelchairs, unless the cost and scope of such alterations is disproportionate to the cost of the overall alteration.

(i) *Primary function.* A “primary function” is a major activity for which the facility is intended. Areas that contain a primary function include, but are not limited to, the dining area of a cafeteria, the meeting rooms in a conference center, as well as offices and other work areas in which the activities of the public entity using the facility are carried out.

(A) Mechanical rooms, boiler rooms, supply storage rooms, employee lounges or locker rooms, janitorial closets, entrances, and corridors are not areas containing a primary function. Restrooms are not areas containing a primary function unless the provision of restrooms is a primary purpose of the area, *e.g.*, in highway rest stops.

(B) For the purposes of this section, alterations to windows, hardware, controls, electrical outlets, and signage shall not be deemed to be alterations that affect the usability of or access to an area containing a primary function.

(ii) A “path of travel” includes a continuous, unobstructed way of pedestrian passage by means of which the altered area may be approached, entered, and exited, and which connects the altered area with an exterior approach (including sidewalks, streets, and parking areas), an entrance to the facility, and other parts of the facility.

(A) An accessible path of travel may consist of walks and sidewalks, curb ramps and other interior or exterior pedestrian ramps; clear floor paths through lobbies, corridors, rooms, and other improved areas; parking access aisles; elevators and lifts; or a combination of these elements.

(B) For the purposes of this section, the term “path of travel” also includes the restrooms, telephones, and drinking fountains serving the altered area.

(C) *Safe harbor.* If a public entity has constructed or altered required elements of a path of travel in accordance with the specifications in either the 1991 Standards or the Uniform Federal Accessibility Standards before March 15, 2012, the public entity is not required to retrofit such elements to reflect incremental changes in the 2010 Standards solely because of an alteration to a primary function area served by that path of travel.

(iii) *Disproportionality.*

(A) Alterations made to provide an accessible path of travel to the altered area will be deemed disproportionate to the overall alteration when the cost exceeds 20 % of the cost of the alteration to the primary function area.

(B) Costs that may be counted as expenditures required to provide an accessible path of travel may include:

(1) Costs associated with providing an accessible entrance and an accessible route to the altered area, for example, the cost of widening doorways or installing ramps;

(2) Costs associated with making restrooms accessible, such as installing grab bars, enlarging toilet stalls, insulating pipes, or installing accessible faucet controls;

(3) Costs associated with providing accessible telephones, such as relocating the telephone to an accessible height, installing amplification devices, or installing a text telephone (TTY); and

(4) Costs associated with relocating an inaccessible drinking fountain.

(iv) *Duty to provide accessible features in the event of disproportionality.*

(A) When the cost of alterations necessary to make the path of travel to the altered area fully accessible is disproportionate to the cost of the overall alteration, the path of travel shall be made accessible to the extent that it can be made accessible without incurring disproportionate costs.

(B) In choosing which accessible elements to provide, priority should be given to those elements that will provide the greatest access, in the following order—

- (1) An accessible entrance;
- (2) An accessible route to the altered area;
- (3) At least one accessible restroom for each sex or a single unisex restroom;
- (4) Accessible telephones;
- (5) Accessible drinking fountains; and
- (6) When possible, additional accessible elements such as parking, storage, and alarms.

Appendix G – Notice of Nondiscrimination



City of Jacksonville Notice of Nondiscrimination Under the Americans with Disabilities Act

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (“ADA”), the City of Jacksonville will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The City of Jacksonville does not discriminate on the basis of disability in its hiring or employment practices and complies with regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: The City of Jacksonville will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in The City of Jacksonville’s programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modification to Policies and Procedures: The City of Jacksonville will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in The City of Jacksonville’s facilities, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of The City of Jacksonville, should contact the office of the ADA Coordinator, at (256) 782-3840, as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require The City of Jacksonville to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of The City of Jacksonville is not accessible to persons with disabilities should be directed to the ADA Coordinator, at (256) 782-3840.

The City of Jacksonville will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

Appendix H – ADA Grievance Procedure



City of Jacksonville Grievance Procedure Under the Americans with Disabilities Act

ADA Grievance Procedure

This ADA Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 (ADA). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits provided by The City of Jacksonville for access to City maintained facilities by persons with disabilities.

The complaint should be in writing and contain the following information regarding the alleged discrimination:

- Complainant name
- Address of complainant
- Phone number of complainant
- Location of complaint
- Date of alleged violation identified
- Description of the alleged violation

Alternative means of filing complaints, such as personal interviews or an audio recording of the complaint will be made available for persons with disabilities upon request.

The complaint should be submitted by the complainant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to the ADA Coordinator:

Mark W. Stephens – Planning, Development & Stormwater Director
320 Church Avenue, SE
Jacksonville, AL 36265
(256) 782-3840
mstephens@jacksonville-al.org

Within 30 calendar days after receipt of the complaint, the ADA Coordinator and/or other city staff members will contact the complainant to discuss the complaint and possible resolutions. Within 30 calendar days of contacting the complainant, the ADA Coordinator or his/her designee will respond in writing, and where appropriate, in a format accessible to the complainant such as large print, audio recording or electronic file.

The response will explain the position of The City of Jacksonville and offer options for resolution of the complaint.

If the response by the ADA Coordinator does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 30 calendar days after receipt of the response to the City Council.

Within 30 calendar days after receipt of the appeal, the City Clerk will contact the complainant to schedule a hearing before the City Council; to discuss the complaint and possible resolutions. Within 30 calendar days after the appeal hearing, the City Clerk will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by the ADA Coordinator, appeals to the City Council, and responses from these two offices will be retained by the Planning and Building Department for at least three years.

To accommodate persons with disabilities, this notice is available in alternate formats upon request.

Appendix I – ADA Complaint Form



City of Jacksonville
ATTN: ADA Coordinator
320 Church Avenue, SE
Jacksonville, AL 36265
Office: (256) 782-3840
Fax: (256) 435-4103
mstephens@jacksonville-al.org

ADA Formal Written Complaint Form

Please print legibly.

Reporting Individual: _____ Date of Request: _____

Address: _____

City, State and Zip: _____

Telephone Number: _____ Business Phone: _____

Other Contact Information: _____

If person needing accommodation is not the individual completing this form, please complete below:

Name: _____ Telephone Number: _____

Other Contact Information: _____

Program/Facility to be Inaccessible: _____

When did the situation occur (date)? _____

Describe the situation or way in which the program is not accessible, providing the name(s) where possible of the individuals who were involved in the situation, and any documentation or photographs supporting the incident:

Have efforts been made to resolve this complaint through the Request for Accommodation with the ADA Coordinator?
Yes No

If yes, what were the results? _____

How do you suggest this issue be remedied? _____

Signature: _____ Date: _____

ADA Coordinator or other city staff member: _____

Date: _____

Appendix J – Request for Accommodation



City of Jacksonville
ATTN: ADA Coordinator
320 Church Avenue, SE
Jacksonville, AL 36265
Office: (256) 782-3840
Fax: (256) 435-4103
mstephens@jacksonville-al.org

ADA Request for Accommodation

Please print legibly.

Reporting Individual: _____ Date of Request: _____

Address: _____

City, State and Zip: _____

Telephone Number: _____ Business Phone: _____

Other Contact Information: _____

If person needing accommodation is not the individual completing this form, please complete below:

Name: _____ Telephone Number: _____

Other Contact Information: _____

Check One: Accommodation Barrier Removal

Accommodation needed or location of barrier: _____

Brief statement of why the accommodation is needed or the barrier removed: _____

Date accommodation is needed _____

Signature: _____ Date: _____

ADA Coordinator or other city staff member: _____

Date: _____

Appendix K - City Maintained Streets (Public Rights-of-Way)

Note: Street lengths obtained from GIS mapping.

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
A Street, SW		0.28	No	Install sidewalk from Alexandria Road, SW to Coffee Street, SW.	
Adelaide Street, SW		0.32	No	None	
Alabama Street, NW		0.20	No	None	
Alexandria Road, NW		0.10	No	None	
Alexandria Road, SW		1.22	No	Install sidewalk from College Street, SW to D Street, SW.	
Almaroad Place, SW		0.24	No	None	
Amanda Lane, SW		.23	No	None	
Andover Way, NE		0.10	No	None	
Ann Street, SW		0.13	No	None	
Annabrook Lane, NE		0.07	No	None	
Ashton Drive, NE		0.14	No	None	
Ashton Place, NE		0.11	No	None	
B Street, SW		0.24	No	None	
Bailee Way, SW		0.13	No	None	
Bear Boulevard, SW		0.20	No	None	
Belmont Circle, SE		0.11	No	None	
Ben Drive, NE		0.06	Yes	Install curb ramps and crosswalks at intersections and cul-de-sac.	
Berkley Drive, NE		0.06	No	None	
Berkshire Drive, NE		0.09	No	None	
Betty Court		0.09	No	None	
Branscomb Drive, SW		0.56	No	None	
Brierwood Place, SW		0.55	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Brown Drive, SE		0.11	No	None	
Browning Court, SE		0.17	No	None	
Bundrum Drive, NW		0.13	No	None	
Burke Avenue, NW		0.25	No	None	
C Street, SW		0.21	No	None	
Caldwell Drive, SE	Church Avenue, SE to Thomas Avenue, SE	0.09	No	None	
Caldwell Drive, SE	Thomas Avenue, SE to Vann Street, SE	0.13	No	None	
Cam Court, NE		0.09	No	None	
Camden Circle, SW		0.05	No	None	
Camellia Circle, NE		0.07	No	None	
Cardinal Lane, NW		0.35	Yes	Install sidewalk along JSU parking lots.	
Carolina Drive, NW		0.28	No	None	
Carrie Court, SW		0.27	No	None	
Carroll Street, SE		0.08	No	None	
Carroll Street, SW	Pelham Road, South to Gayle Avenue, SW	0.05	No	None	
Carroll Street, SW	Murphy Avenue, SW to Spring Avenue, SW	0.04	No	None	
Carson Lane, SW		0.58	No	None	
Chimney Peak Circle, NE		0.23	No	None	
Chimney Peak Tower Road, NE		1.88	No	None	
Chinabee Avenue, SE		0.28	Yes	Install curb ramps and crosswalks at intersections.	
Church Avenue, NE		1.18	Yes	Install curb ramps and crosswalks at JSU parking lots.	
Church Avenue, SE		2.33	Yes	Install curb ramps and crosswalks at intersections and repair sidewalks.	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Church Hill Place, SE		0.05	No	None	
Circle Drive, NE		0.17	No	None	
Clairmont Lane, NE		0.13	No	None	
Cleveland Street, NW		0.07	No	None	
Clinton Street, SE		0.23	Yes	Install curb ramps and crosswalks at intersections and repair sidewalks.	
Clinton Street, SW		0.14	Yes	None	
Coffee Street, SE	Pelham Road, South to Chinabee Avenue, SE	0.05	No	None	
Coffee Street, SE	Church Avenue, SE to Thomas Avenue, SE	0.09	No	None	
Coffee Street, SE	4 th Avenue, SE to 6 th Avenue, SE	0.17	No	None	
Coffee Street, SW		0.33	Yes	Install curb ramps and crosswalks at intersections and repair sidewalks.	
College Street, SE		0.19	No	None	
College Street, SW	Pelham Road, South to Spring Avenue, SW	0.14	Yes	None	
College Street, SW	Goodlett Avenue, SW to Alexandria Road, SW	0.26	No	None	
Country Club Drive, SW		0.28	No	None	
Covey Trail, SW		0.12	No	None	
Creek Drive, SE		0.08	No	None	
Crystal Crest, SW		0.11	No	None	
D Street, SW		0.36	No	None	
Davis Street, SE		0.26	No	None	
Deerfield Lane, NE		0.18	No	None	
Delwood Drive, SW		0.49	No	None	
Dempsey Drive, NE		0.17	No	None	
Dennis Street, SW		0.55	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Derek Drive, SW		0.26	No	None	
Devonshire Drive, NE		0.22	No	None	
Dogwood Drive, NE		0.44	No	None	
Dorothy Drive		0.26	No	None	
Drayton Street, SE		0.08	No	None	
Drayton Street, SW	Pelham Road, South to Church Avenue, SE	0.09	No	None	
Drayton Street, SW	8 th Avenue, SW to East of 8 th Avenue, SE	0.06	No	None	
Dyer Street, SE		0.05	Yes	Install curb ramps and crosswalks at intersections.	
Dyer Street, SW		0.10	No	None	
Eagle Bald Road		0.21	No	None	
Eagle Crest Boulevard, SW		0.54	No	None	
Eva Lane		0.24	No	None	
8 th Avenue, NE	Francis Street East to Myra Place, NE	0.20	No	None	
8 th Avenue, NE	South of 6 th Street, NE to North of 9 th Street, NE	0.42	No	None	
8 th Avenue, NE	South of 11 th Street, NE to the end	0.29	No	None	
8 th Avenue, SE		0.35	Yes	Install curb ramps and crosswalks at intersections.	
8 th Street, NE	Church Avenue, NE to 5 th Avenue, NE	0.28	No	None	
8 th Street, NE	8 th Avenue, NE to Skyline Drive, NE	0.46	No	None	
Eighty Oaks, SE		0.08	No	None	
Eighty Oaks, SW		0.17	No	None	
11 th Avenue, NE		0.42	No	None	
11 th Street, NE		1.01	No	None	
11 th Street, NW		0.15	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Elizabeth Road, SW		0.18	No	None	
Elm Avenue, NW		0.12	No	None	
Emily's Pass, SW		0.09	No	Install sidewalk.	
Englewood Drive, NE		0.23	No	None	
Fairfield Drive, SW		0.09	No	None	
Fairway Drive, SW		0.98	No	None	
5 th Avenue, NE	Francis Street, East to Mountain Street, NE	0.15	No	None	
5 th Avenue, NE	6 th Street, NE to 10 th Street, NE	0.42	No	None	
5 th Avenue, NE	11 th Street, NE to 12 th Street, NE	0.10	No	None	
5 th Avenue, SE	Francis Street, East to South of Francis Street, East	0.09	No	None	
5 th Avenue, SE	Coffee Street, Se to Vann Street, SE	0.07	Yes	Install curb ramps and crosswalks at intersections.	
5 th Street, NE	Church Avenue, NE to 3 rd Avenue, NE	0.21	No	None	
5 th Street, NE	6 th Avenue, NE to 7 th Avenue, NE	0.07	No	None	
Finley Street, SW		0.34	No	None	
1 st Avenue, SW		0.11	No	None	
Florida Street, NW		0.11	No	None	
Forest Drive, SE		0.11	No	None	
Forney Avenue, NW		0.66	Yes	Install curb ramps and crosswalks at intersections and install sidewalk.	
Forney Avenue, SW		0.09	No	None	
14 th Avenue, NE		0.17	No	None	
4 th Avenue, NE	Francis Street, East to Mountain Street, NE	0.15	No	None	
4 th Avenue, NE	7 th Street, NE to 12 th Street, NE	0.52	No	None	
4 th Avenue, SE		0.07	Yes	Install curb ramps and crosswalks at intersections.	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
4 th Street, NE		0.36	No	None	
Francis Street, East		0.59	Yes	Install curb ramps and crosswalks at intersections, repair sidewalks and install sidewalk.	
Francis Street, West		1.44	Yes	Install curb ramps and crosswalks at intersections, repair sidewalks and install sidewalk.	
G Avenue, SW		0.21	No	None	
Gadsden Road, NW		0.64	Yes	Repair sidewalks.	
Gardner Drive, SE		0.77	Yes	Install sidewalk to Louise Drive, SE.	
Gayle Avenue, SW		0.43	Yes	Install curb ramps and crosswalks at intersections.	
George Douthit Drive, SE		0.05	No	None	
George Douthit Drive, SW		1.70	No	Install sidewalk from Pelham Road, South to James Hopkins Road, SW.	
George Street, SE		0.12	No	None	
Georgia Street, NW		0.07	No	None	
Goodlett Avenue, NW		0.15	Yes	Install curb ramps and crosswalks at intersections, repair sidewalks and install and widen sidewalk.	
Goodlett Avenue, SW		0.12	No	Install sidewalk, curb ramps, and crosswalks.	
Grace Street, SE		0.14	No	None	
Gray Street, SE		0.13	Yes	Install curb ramps and crosswalks at intersections.	
Green Avenue, SE		0.20	No	None	
Greens View Way, SW		0.11	No	Install sidewalk.	
Greenleaf Street, SW		0.59	No	Install sidewalk, curb ramps, and crosswalks.	
Groves Pass, SE		0.17	No	None	
H Avenue, SW		0.21	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Hammett Avenue, SW		0.16	No	None	
Hampton Drive, SW		0.16	No	Install sidewalk.	
Hatcher Avenue, SE		0.34	No	None	
Henry Court, SW		0.09	No	None	
Henry Road, SW		0.67	No	Install sidewalk from Greens View Way, SW to 2 nd Avenue, SW.	
Heritage Lane, NE		0.33	No	None	
Hollingsworth Street, SE		0.24	No	None	
Holly Avenue, NE		0.26	No	None	
Holly's Lane, SW		0.07	No	None	
Hunter Lane, SW	Derek Drive, SW to end	0.27	No	None	
Hunter Lane, SW	Jackson's Way, SW to end	0.10	No	None	
Iola Drive, NW		0.19	No	None	
Ivan Drive, SW		0.33	No	None	
Jackson's Way, SW		0.45	No	Install sidewalk from Emily's Pass, SW to George Douthit Drive, SW.	
James Hopkins Road, SW		0.52	No	Install Sidewalk in area of elementary school.	
James Street, SE	Pelham Road, South to Church Avenue, SE	0.08	No	Install sidewalk, curb ramps and crosswalks.	
James Street, SE	In cemetery	0.19	No	Install sidewalk along portions in cemetery.	
Jane's View, SW		0.07	No	None	
J, D and L Drive, SW		0.27	No	Install sidewalk, curb ramps and crosswalks	
Jones Street		0.39	No	None	
Kay Drive, SW		0.28	No	None	
Kelsey Circle, SE		0.05	No	None	
King Street, SW		0.06	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Ladiga Street, SE		1.13	No	None	
Ladiga Street, SW		0.13	Yes	Install curb ramps, crosswalks, and handrails.	
Laura Lane, NE		0.32	Yes	Install curb ramps and crosswalks.	
Legacy Boulevard, SE		0.52	No	None	
Lincoln Crest, SE		0.29	No	None	
LoBerry Trail, NE		0.15	No	None	
Louise Drive, SE		1.42	No	None	
Lynn Drive, SE		0.23	No	None	
Macon Drive, NE		0.14	No	None	
Macon Drive, SE		0.17	No	None	
Macy Lane, SE		0.08	No	None	
Madison Avenue, NW		0.15	No	None	
Madison Avenue, SW		0.06	No	None	
Magnolia Lane, NE		0.12	No	None	
Marbut Drive, SW		0.24	Yes	Install curb ramps and crosswalks	
Marie Avenue, SW		0.19	No	None	
Mary Drive		0.46	No	None	
Mayfield Lane, NE		0.42	No	None	
Megan Lane, SW		0.06	No	None	
Miranda Lane, SW		0.45	No	None	
Miss Annie's Drive, SW		0.46	No	None	
Mitchell Drive, SW		0.30	No	None	
Monticello Place, SW		0.24	No	None	
Morningside Drive, NE		0.32	No	None	
Morris Drive, SW		0.06	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Mountain Brook Drive, NE		0.15	No	None	
Mountain Lake Drive, NE		0.17	No	None	
Mountain Laurel Court, NE		0.05	No	None	
Mountain Street, NE		1.40	No	None	
Mountain Street, NW		0.99	Yes	Install detectable warning strips.	
Mountain Street, NW		0.99	Yes	Install detectable warning strips.	
Murphy Avenue, SW		0.15	No	None	
Myra Place, NE		0.10	No	None	
9 th Avenue, NE		0.93	No	None	
9 th Street, NE	Church Avenue, NE to 5 th Avenue, NE	0.28	No	None	
9 th Street, NE	8 th Avenue, NE to 13 th Avenue, NE	0.39	No	None	
Nisbet Street, NW		1.00	Yes	None	
Nisbet Lake Road		0.25	No	None	
Oak Avenue, NW		0.47	No	None	
O'Connell Avenue, SW			No	None	
Palmer's Turn, SW		0.07	No	None	
Park Avenue, NW		0.51	Yes	Install detectable warning strips.	
Parker Place, SW		0.07	No	None	
Parris Street, SE		0.20	No	None	
Patterson Lake Road, SE		0.68	No	None	
Pebble Creek Drive		0.32	No	None	
Pelham Road North	Chimney Peak Circle, NE to City Limit	0.28	No	None	
Pelham Road, North	Francis Street to north line of 1207 Pelham Road North	1.18	Yes	Install detectable warning strips, rebuild drives at sidewalks and repair sidewalks.	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Pelham Road, South	Francis Street to Clinton Street, SE	0.14	Yes	Install detectable warning strips, rebuild drives at sidewalks, repair sidewalks, install sidewalks, curb ramps, and crosswalks.	
Pelham Road, South	Ladiga Street to City Limits	2.40	Yes	Install detectable warning strips, rebuild drives at sidewalks, repair sidewalks, install sidewalks, curb ramps, and crosswalks.	
Pennsylvania Avenue, NW		0.31	No	Install sidewalk.	
Pointer Drive, SW		0.49	No	None	
Public Square, East		0.05	Yes	None	
Public Square, West		0.05	Yes	None	
Quail Run Drive, SW		0.49	No	None	
Quill Avenue, NW		0.09	No	None	
Remington Court, SE		0.14	No	None	
Reynolds Street, NW		0.19	No	Install sidewalk.	
Riggs Street, SW		0.06	No	None	
Roberson Street, SW		0.27	No	None	
Roberts Street, SW		0.09	No	None	
Rochester Road, SE	White's Gap Road, SE to west line of 1259 Rochester Road, SE	0.13	No	None	
Rochester Road, SE	1271 Rochester Road, SE to end	0.54	No	None	
Rocky Ridge Road, SE		0.43	No	None	
Roebuck Waters Street, NE		0.20	No	Install sidewalk.	
Ryleigh Way, SW		0.24	No	None	
Sabina Drive, SE		0.20	No	None	
Sagewood Place, SW		0.24	Yes	Install detectable warning strips and crosswalks.	
2 nd Avenue NE		0.93	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
2 nd Avenue, SW		0.24	No	Install sidewalks, curb ramps and crosswalks from Henry Road, SW to George Douthit Drive, SW.	
2 nd Street, NE		0.74	No	None	
Setter Lane, SW		0.60	No	None	
7 th Avenue, NE	Francis Street, East to 7 th Street, NE	0.57	No	None	
7 th Avenue, NE	South of 11 th Street, NE to end	1.10	Yes	Install sidewalks, curb ramps and crosswalks.	
7 th Street, NE	Church Avenue, NE to 2 nd Avenue, NE	0.06	No	None	
7 th Street, NE	2 nd Avenue, NE to 14 th Avenue, NE	0.81	No	None	
Short Avenue, SE		0.03	No	None	
6 th Avenue, NE	Francis Street, East to Mountain Street, NE	0.15	No	None	
6 th Avenue, NE	Ashton Place, NE to Circle Drive, NE	0.38	No	None	
6 th Avenue, NE	10 th Street, NE to 3 rd Avenue, NE	0.49	No	None	
6 th Avenue, SE	Francis Street, East to South of Francis Street, East	0.07	No	None	
6 th Avenue, SE	Coffee Street, SE to Vann Street, SE	0.07	No	None	
6 th Street, NE		0.78	No	None	
Skelton Street, NW		0.19	No	None	
Spring Avenue, NW		0.15	Yes	Install curb ramps, crosswalks and repair sidewalks.	
Spring Avenue, SW		0.34	Yes	Install curb ramps, crosswalks and repair sidewalks.	
Spruce Drive, NE		0.13	No	None	
Stanton Avenue, SW		0.21	No	None	
Starla Lane		0.12	No	None	
Stone Manor Drive		0.06	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
Stoney Brook Drive, SW		0.37	No	None	
Summit Drive, SE		0.04	No	None	
Tarver Street, SE		0.27	No	None	
Taylor Avenue, SW		0.06	No	None	
10 th Avenue, NE		0.67	No	None	
10 th Street, NE	Church Avenue, NE to 4 th Avenue, NE	0.21	No	None	
10 th Street, NE	5 th Avenue, NE to 6 th Avenue, NE	0.07	No	None	
10 th Street, NE	7 th Avenue, NE to end	0.17	No	None	
3 rd Avenue, NE	2 nd Street, NE to Mountain Street, NE	0.08	No	None	
3 rd Avenue, NE	4 th Street, NE to north of 7 th Street, NE	0.38	No	None	
3 rd Avenue, NE	8 th Street, NE to 7 th Avenue, NE	0.92	No	None	
13 th Avenue, NE	0.32	0.32	No	None	
Thomas Avenue, SE	0.46	0.46	No	None	
Tucker Trail, NE		0.04	Yes	Install curb ramps, crosswalks and repair sidewalks.	
12 th Avenue, NE		0.40	No	None	
12 th Street, NE		0.56	No	None	
Valley Brook Drive, SW		0.41	No	None	
Valley Street, NE		0.03	No	None	
Vann Street, SE		0.78	Yes	Install curb ramps, crosswalks and repair sidewalks.	
Vann Street, SW		0.20	No	None	
Village Parkway, SW		0.08	No	None	
Washington Street, NW		0.26	No	None	
Watson Way, NE		0.09	No	None	
West Avenue, NW		0.34	No	None	

STREET NAME	STREET SEGMENT	LENGTH (miles)	EXISTING SIDEWALK	COMMENTS	PROGRESS
White's Gap Road		0.20	No	None	
White's Gap Road, SE		0.79	No	None	
Wilson Drive, SW		0.21	No	None	
Wind Ridge, NE		0.30	No	None	
Woodward Avenue, NW		0.15	No	None	
Wyly Avenue, NW		0.09	No	None	
Young Court, NW		0.09	No	None	

Appendix L – Self-Evaluation of City Maintained Facilities

City Hall

320 Church Avenue, SE



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage
- Communications

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Install automatic door openers at (3) main public entrances.
- Thresholds shall be a maximum of ½” high.
- Install handrails at steps between administration offices and Planning and Building offices.
- Install curb ramps and sidewalks at rear doors.
- Install accessible door handles/hardware.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Communications

- Install a new phone line or extension for a TTY/TDD communication device.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Police Station

116 Ladiga Street, SE



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage
- Communications

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Install automatic door openers at main public entrance.
- Thresholds shall be a maximum of ½” high.
- Install handrails for all steps and stairs.
- Install ramps (1:12 max slope) at front and side entrances.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Communications

- Install a new phone line or extension for a TTY/TDD communication device.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

NOTE: The Police Station will be relocating to the new Jacksonville Public Safety & Justice Center in August 2016. Due to this relocation, ADA improvements will not be made to this facility.

Fire Station

506 Chinabee Avenue, SE



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage
- Communications

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Install automatic door openers at main public entrance.
- Thresholds shall be a maximum of ½” high.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Communications

- Install a new phone line or extension for a TTY/TDD communication device.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Public Safety Complex (under construction)

395 Branscomb Drive, SW



Deficiency Found

- NOTE: This facility is under construction. This facility will house the Police Department, Fire Department and the Municipal Court, it shall be in compliance with ADA Regulations.

Solution

- N/A

Estimated Cost

- N/A

Estimated Completion

- N/A

Community Center
501-A Alexandria Road, SW



Deficiency Found

- Toilet facilities
- Accessible route
- Signage

Solution

Toilet facilities

- Install appropriate faucets.
- Install soap/towel dispensers appropriately.
- Adjust door closers to operate correctly.

Accessible Route

- Perform improvements in handicap parking area to prevent stormwater from ponding.
- Thresholds shall be a maximum of ½” high.
- Remove and replace damaged wood floors at the emergency gym doors.

Signage

- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Frog Town Soccer Complex - Pavilion

501-A Alexandria Road, SW



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA Compliant.

Accessible Route

- Reconstruct curb ramp (flares too steep).

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Germania Springs

2293 AL Hwy 21, North



Deficiency Found

- Parking (park and ballfields)
- Toilet facilities (park and ballfields)
- Accessible route (park and ballfields)
- Signage (park and ballfields)

Solution

Parking (park and ballfields)

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities (park and ballfields)

- Renovate all existing toilet facilities to be ADA Compliant.

Accessible Route (park and ballfields)

- Install accessible sidewalks to individual playground equipment.
- Install accessible sidewalks to spectator areas.
- Install accessible sidewalks to the dog park

Signage (park and ballfields)

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of door.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Henry Farm Park

350 Henry Road, SW



Deficiency Found

- Parking (park, softball fields and high school field)
- Toilet facilities (park, softball fields and high school field)
- Accessible route (park, softball fields and high school field)
- Signage (park, softball fields and high school field)

Solution

Parking (park, softball fields and high school field)

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos. Parking spaces/aisles shall not exceed a 2% cross-slope.

Toilet facilities (park, softball fields and high school field)

- Renovate all existing toilet facilities to be ADA Compliant.

Accessible Route (park, softball fields and high school field)

- Install accessible sidewalks from accessible parking areas to pavilions, toilet facilities, and spectator areas.
- Repair concrete apron around backstop (high school field) to eliminate misaligned joints and install ADA compliant storm sewer grates.

Signage (park, softball fields and high school field)

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of door.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

City Park

271 Coffee Street, SW



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos at skate park and toilet facility/concession stand. Install asphalt or concrete to provide accessible parking areas that do not exceed a 2% cross-slope.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Install accessible sidewalks from accessible parking areas to the skate park, basketball courts, toilet facilities, ball fields, and spectator areas.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of door.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Pocket Park

Ladiga Street, SE and Church Avenue, SE



Deficiency Found

- Parking
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos. Install asphalt or concrete to provide accessible parking areas that do not exceed a 2% cross-slope.

Accessible Route

- Install accessible sidewalks from accessible parking area to park and through park.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Ladiga Park Gardens

Francis Street, West and Chief Ladiga Trail



Deficiency Found

- Parking
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos. Install asphalt or concrete to provide accessible parking areas that do not exceed a 2% cross-slope.

Accessible Route

- Install accessible sidewalks from accessible parking area to the Chief Ladiga Trail.
- Install accessible ramp from the Chief Ladiga Trail to the gazebo.
- Renovate the floor of the gazebo to be ADA accessible.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Public Square



Deficiency Found

- Accessible route

Solution

Accessible Route

- Install ADA compliant ramp to the stage area.
- Install accessible sidewalks to benches. Install concrete pads under benches.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Chief Ladiga Trail Trailhead

Alabama Highway 204



Deficiency Found

- Note: No deficiencies identified

Solution

- N/A

Estimated Cost

- N/A

Estimated Completion

- N/A

Chief Ladiga Trail



Deficiency Found

- Accessible route
- Signage

Solution

Accessible Route

- Provide ongoing maintenance of trail and shoulders to prevent uneven surfaces.
- All trail connectors to be asphalt or concrete. Trail connectors shall be ADA compliant as practical.
- Install concrete pad under benches and tables.
- Install detectable warning strips at all locations where the trail intersects streets or other trail sections.

Signage

- Install appropriate signage along entire trail.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Creekside Trail

Alexandria Road, SW to Chief Ladiga Trail



Deficiency Found

- Accessible route

Solution

Accessible Route

- Install detectable warning strips at all locations where the trail intersects streets or other trail sections.
- Install accessible sidewalks to benches and tables. Install concrete pad under benches and tables.
- Provide ongoing maintenance of trail and shoulders to prevent uneven surfaces.
- Provide barrier railing at locations where trail is too close to “steep” creek bank.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Dr. Francis Museum

207 Gayle Avenue, SW



Deficiency Found

- Parking
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos. Install asphalt or concrete to provide accessible parking areas that do not exceed a 2% cross-slope.

Accessible Route

- Install accessible sidewalks and ramps from accessible parking area to the front entrance.
- Install accessible door handles/hardware.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Senior Citizen's Center

501-C Alexandria Road, SW



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Install additional accessible parking space with logo and access aisle in front area.

Toilet facilities

- Install compliant faucets.
- Install soap/towel dispensers appropriately.

Accessible Route

- Reconstruct valley gutter at front entrance ramp as possible.
- Install sidewalk from rear door “stoops” to provide accessible route to parking area.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.

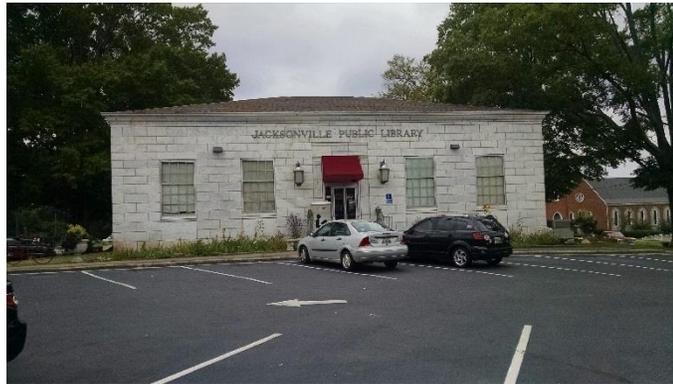
Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Public Library
200 Pelham Road, South



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Perform maintenance to existing automatic door openers.
- Install curb stops at parking spaces adjacent to sidewalks to prevent vehicles from blocking sidewalks.
- Reconstruct a portion of the handicap ramp on South side of building, cross-slope is too steep.
- Reconstruct curb ramp in front parking lot.
- Remove and replace existing sidewalks that are not level and/or misaligned.
- Install accessible sidewalk to picnic table area
- Correct drainage in yard areas to prevent runoff and sediment from ponding on sidewalks and accessible parking areas.
- Install handrails to stairs inside/outside building.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Train Depot (Civil Service Office)

650 Mountain Street, NW



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Install appropriate faucets.
- Install soap/towel dispensers appropriately.

Accessible Route

- Install automatic door openers at main public entrance.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Street Department Shop

1112 Francis Street, West



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Install curb ramp in front sidewalk at accessible parking.
- Thresholds shall be a maximum of ½” high.
- Install appropriate handrails at stairs in shop.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Utility Maintenance Shop

1100 Bear Boulevard



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Thresholds shall be a maximum of ½” high.
- Reconstruct curb ramp in front sidewalk (flares too steep).
- Install appropriate handrails to stairs in shop.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Waste Water Treatment Plant

655 Nisbet Street, NW



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Thresholds shall be a maximum of ½” high.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Landfill Office

164 Piedmont-Jacksonville Road



Deficiency Found

- Parking
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos at skate park and ball fields. Install asphalt or concrete to provide accessible parking areas that do not exceed a 2% cross-slope.

Accessible Route

- Install accessible sidewalk from accessible parking area to building.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Old Civil Service Building

111 Ladiga Street, SE



Deficiency Found

- NOTE: This facility is used for storage only, no ADA accessibility to be addressed

Solution

- N/A

Estimated Cost

- N/A

Estimated Completion

- N/A

Union Mill

415 Alexandria Road, SW



Deficiency Found

- Note: This facility is abandoned. No ADA accessibility to be addressed.

Solution

- N/A

Estimated Cost

- N/A

Estimated Completion

- N/A

PARD Maintenance Shop

501-B Alexandria Road, SW



Deficiency Found

- Parking
- Toilet facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos.

Toilet facilities

- Renovate all existing toilet facilities to be ADA Compliant.

Accessible Route

- Install appropriate handrails to stairs in shop.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Gas Service Center

890 Gardner Drive, SE



Deficiency Found

- Accessible route

Solution

- Install Control panel at the ADA accessible height.
- Re-install gas tank “fill-lids” to be flush with concrete surface.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

City Greenhouse
890-A Gardner Drive, SE



Deficiency Found

- Parking
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos. Install asphalt or concrete to provide accessible parking areas that do not exceed a 2% cross-slope.

Accessible Route

- Install accessible sidewalks from accessible parking area to the greenhouse and through gardens.
- Install accessible door handles/hardware.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

City Cemetery
800 Church Avenue, SE



Deficiency Found

- Parking
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of “standard” and “van accessible” parking spaces with access aisles and logos. Install asphalt or concrete to provide accessible parking areas that do not exceed a 2% cross-slope.

Accessible Route

- Install accessible sidewalks from accessible parking areas to various portions of the cemetery

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install directional signage for accessible parking.

Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

American Coach Line Office (Rental)

421 Alexandria Road, SE



Deficiency Found

- Parking
- Toilet Facilities
- Accessible route
- Signage

Solution

Parking

- Provide adequate number and size of standard and van accessible parking spaces with access aisles and logos.

Toilet Facilities

- Renovate all existing toilet facilities to be ADA compliant.

Accessible Route

- Install curb ramp in front sidewalk at accessible parking.
- Install sidewalk from rear door stoop to provide accessible route to parking area.
- Thresholds shall be a minimum of ½” high.

Signage

- Install parking space identification signs at all accessible spaces. Signs identifying van parking spaces shall contain the designation “van accessible”.
- Install accessible toilet facilities sign on the wall outside all accessible toilet facilities on the lock side of the door.
- Install directional signage for accessible toilet facilities.
- Install appropriate signage throughout.

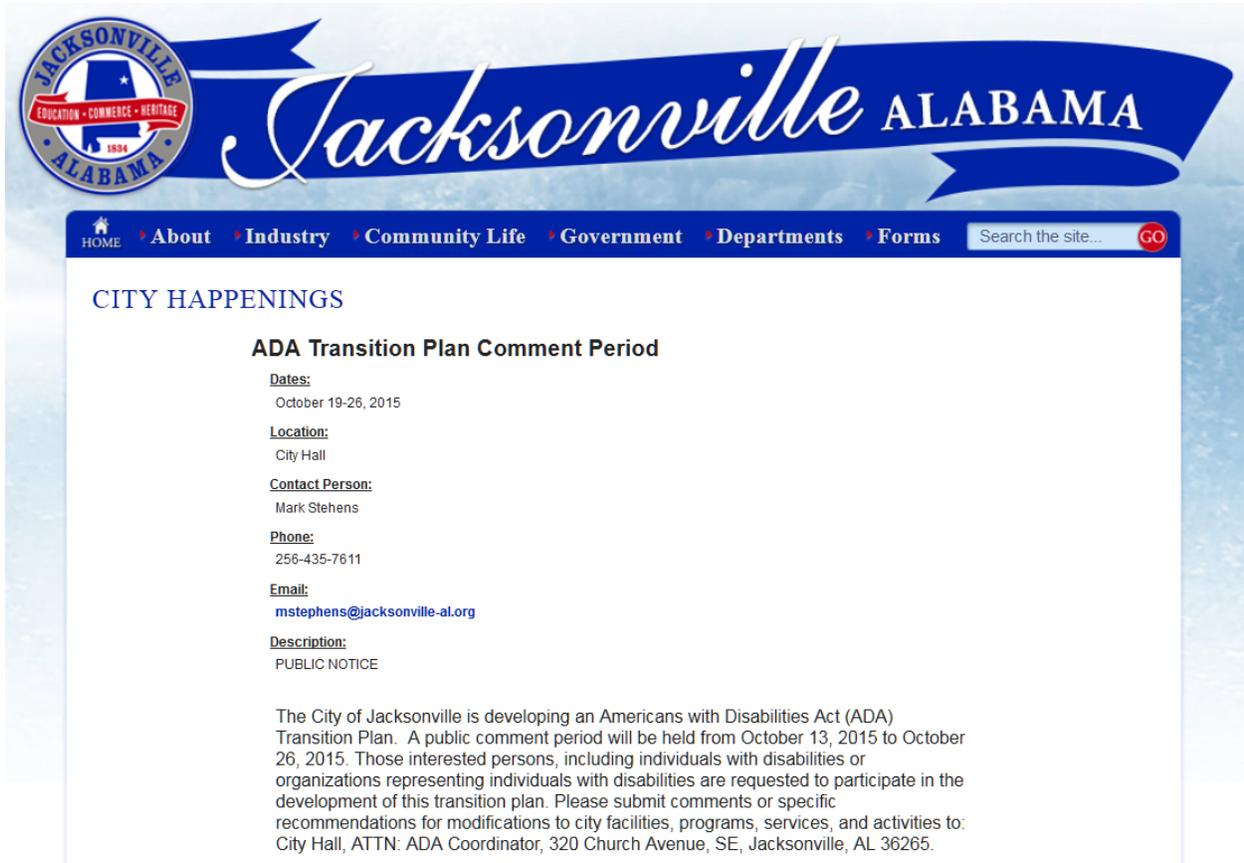
Estimated Cost

- Unknown at this time.

Estimated Completion

- Subject to available funding.

Appendix M – Public Participation (Public Comment Period Notice)



The screenshot shows the Jacksonville, Alabama website. At the top left is the city logo with the text "JACKSONVILLE ALABAMA" and "EDUCATION - COMMERCE - HERITAGE" and "1936". To the right is a large blue banner with "Jacksonville ALABAMA" in white script. Below the banner is a navigation menu with links: HOME, About, Industry, Community Life, Government, Departments, Forms. To the right of the menu is a search bar with "Search the site..." and a "GO" button. The main content area is titled "CITY HAPPENINGS" and features a section for "ADA Transition Plan Comment Period".

ADA Transition Plan Comment Period

Dates:
October 19-26, 2015

Location:
City Hall

Contact Person:
Mark Stehens

Phone:
256-435-7611

Email:
mstehens@jacksonville-al.org

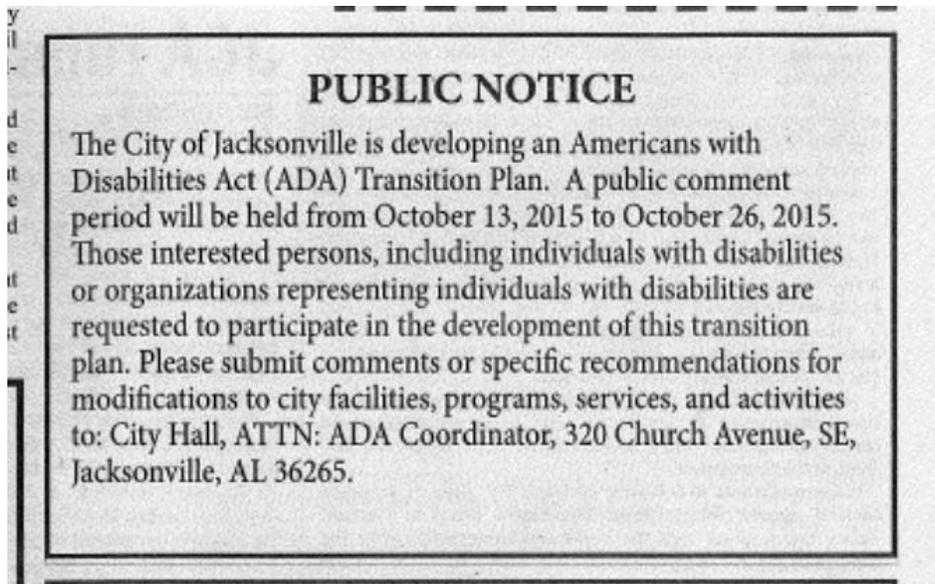
Description:
PUBLIC NOTICE

The City of Jacksonville is developing an Americans with Disabilities Act (ADA) Transition Plan. A public comment period will be held from October 13, 2015 to October 26, 2015. Those interested persons, including individuals with disabilities or organizations representing individuals with disabilities are requested to participate in the development of this transition plan. Please submit comments or specific recommendations for modifications to city facilities, programs, services, and activities to: City Hall, ATTN: ADA Coordinator, 320 Church Avenue, SE, Jacksonville, AL 36265.

The Jacksonville News

SERVING THE COMMUNITY SINCE 1936

TUESDAY / OCTOBER 13, 2015



The image shows a public notice sign with a black border. The text on the sign is as follows:

PUBLIC NOTICE

The City of Jacksonville is developing an Americans with Disabilities Act (ADA) Transition Plan. A public comment period will be held from October 13, 2015 to October 26, 2015. Those interested persons, including individuals with disabilities or organizations representing individuals with disabilities are requested to participate in the development of this transition plan. Please submit comments or specific recommendations for modifications to city facilities, programs, services, and activities to: City Hall, ATTN: ADA Coordinator, 320 Church Avenue, SE, Jacksonville, AL 36265.

Appendix N – Resolution Adopting Transition Plan

RESOLUTION NO. R-1897-16 Americans with Disability Act (ADA) Transition Plan

WHEREAS, The City of Jacksonville, in compliance with Title II of the Americans with Disabilities Act (ADA) is required to address the subject of ensuring that City of Jacksonville services, facilities, and public rights-of-way are accessible to those with disabilities; and,

WHEREAS, the City of Jacksonville now desires to adopt the “Americans with Disability Act (ADA) Transition Plan” attached hereto as Exhibit “A”, said exhibit being by reference fully included in this resolution as if specifically set out herein;

NOW THEREFORE BE IT RESOLVED that the said Americans with Disability Act (ADA) Transition Plan is hereby adopted by the City of Jacksonville.

ADOPTED this the 11th day of January 2016.

(absent)
Council President Mark Jones

Truman Norred
Council Member Truman Norred

Jerry Parris
Council Member Jerry Parris

Sandra Sudduth
Council Member Sandra Sudduth

Jonathan Tompkins
Council Member Jonathan Tompkins

Johnny L. Smith
Approved by Mayor Johnny L. Smith

ATTEST:

Antonia R. Rispoli Fanning
Antonia R. Rispoli Fanning, City Clerk

