



Residential Renter's Guide

**Your rights and resources as a
JACKSONVILLE TENANT**

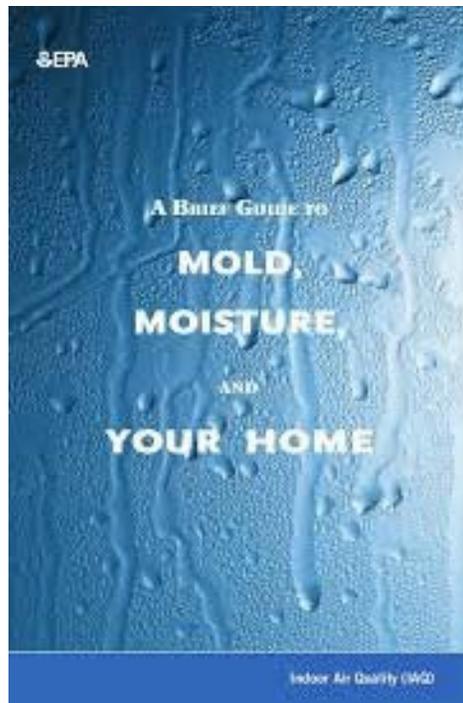


Helpful Handbooks for renters

The Alabama Tenants' Handbook helps renters understand and exercise their rights and responsibilities according to the law.



The Guide To Mold, Moisture, and Your Home will answer questions you may have concerning mold or mildew in your home.



About This Guide:

Renting a place to live presents many important questions and can have legal consequences when tenants do not have information about their rights and duties. Lack of information can hurt their ability to ensure a safe and secure place to live. The purpose of this guide is to help tenants by providing quick accessibility to useful resources. The resources in this guide can help answer most questions concerning tenants and landlords.

The City of Jacksonville's Building Department is always happy to help answer your questions and concerns. However, the Building Department is not permitted to give legal advice.



Useful Numbers For New Tenants:

City Hall

(256) 435-7611

Jacksonville Water Works, Gas & Sewer Board

(256) 435-7657

Alabama Power

1-800-245-2244

Sparklight Cable

(256) 236-7034

Dish Network

1-877-563-8486

Direct TV

1-888-777-2454

AT&T U-verse

(844) 829-4415

Helpful Hints:

1. Be considerate of your neighbors.
2. Keep your lawn maintained.
3. Avoid parking on the lawn.
4. Keep your yard free of trash.
5. Retrieve your garbage can the same day as pick up.
6. Do not store inoperable vehicles on the premises.
7. Place unwanted large items on the side of the road for city pickup. If you are unsure of what can be picked up, please call Jacksonville Street Department at (256) 435-3582.
8. Be sure to give your landlord the opportunity to resolve any issues first.
9. Know your zoning district, it impacts the number of occupants that can live in a dwelling.

HAVE A QUESTION OR
NEED TO REPORT AN ISSUE?



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Building Department
(256) 782-3840



Jacksonville City Hall
320 Church Ave SE
Jacksonville, AL 36265
(256) 435-7611